

The Glenfield Surgery

Patient Participation Group



Welcome to the September 2019 edition of the PPG Newsletter

Practice News

Flu clinics

Invitation letters to the annual influenza vaccination clinic are being prepared and will start to go out to 'at risk' patients from 16th September. Over 4000 letters will be sent. Clinics will begin on 23rd September 2019 and go on until the first week of November 2019. You are strongly advised to have the vaccination and to contact the surgery as soon as you get your letter to make your appointment. Some patients will also receive a text message invitation.

Primary Care Network (PCN) update

The East Leicestershire and Rutland CCG have 7 PCNs and Glenfield is part of the Blaby North PCN. The 5 practices in this PCN have a total patient list of 60,264.

Part of the PCN structure includes the provision of Social Prescribers. Social Prescribing schemes are targeted at patients who visit their GPs but do not necessarily immediately require clinical treatment. These schemes aim to address the wider determinants of health with supported access to community groups and voluntary organisations running a wide range of activities from benefits advice, singing and cooking classes, to sports, gardening and housing help.

The North Blaby PCN has appointed a Social Prescriber, Farzana Patel, who will be at the practice every Thursday from 20th September onwards. Farzana has been working with the Council for the past 5 years.

PPG news

PPG Recruitment

Lack of numbers in the PPG remains an issue for us and the addition of 1 or 2 more members would be welcomed. We are working on a few things to attempt to make ourselves and our purpose more widely known and hope to have a more regular presence in the surgery.

If you would like more information on becoming a PPG member then please email the Patient Group at glenfieldsurgeryppg@outlook.com

If you wish to receive this newsletter by email each month, then either complete a form in the surgery and leave in the PPG suggestions box in the ground floor waiting room or email your request to glenfieldsurgeryppg@outlook.com

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USEFUL CONTACT DETAILS

Glenfield Surgery tel: 0116 2333600 Website: www.theglenfieldsurgery.co.uk

Out of Hours GP service tel: 111
NHS111 Advice 24/7 tel: 111

Glenfield Pharmacy tel: 01162876167 Website: www.glenfieldpharmacy.co.uk

Opening hours – Monday – Friday 08.00 – 22.30, Saturday – Sunday 08.00 – 21.45

Morningside Pharmacy tel: 0116 2332713 Website: glenfield@morningsidepharmacy.co.uk

Opening hours – Monday – Friday 09.00 – 18.30, Saturday 09.00 – 13.00, Sunday closed

Patient Participation Group email: glenfieldsurgeryppg@outlook.com

Spinal Health Clinics (private Osteopathy service) tel: **07956 231587**